



SITHGAM002 Provide Responsible Gambling Services

Course Overview

Responsible provision of gambling services is an essential underpinning skill for all hospitality personnel involved in the sale and service of gambling activities in licensed premises.

This course provides the skills and knowledge required to maintain gaming machines, make payouts on them, check security of gaming areas, and provide advice on games offered by the organisation.

This training is an essential underpinning skill for all hospitality personnel involved in the sale and service of gambling activities in licenced premises, including the licensee, gaming supervisors and gaming managers when involved in operational gaming machines.

Target Audience

Anyone seeking to work in hospitality venues where gaming is in operation.

Benefits

You will be able to engage confidently to provide gaming services when you understand the gaming service industry and the government regulations, principles and rules of responsible service.

Learning Outcomes

This course covers:

- Implementing responsible gambling practices
- Providing information and assistance to customers about problem gambling

Career Opportunities

On successful completion of this training, you will have the skills and knowledge to work in hospitality roles in clubs, hotels and other establishments where gambling machines are located. Pathways to hospitality supervisory roles can be achieved after gaining experience in this environment. Operational job roles would include gaming attendant, table game attendant, and multi-skilled food and beverage attendant.



Entry Requirements

Entry requirements into SITHGAM001:

- Must be at least 17 years of age
- Must attend full day of training

To access *funding*, you must be:

- no longer at school;
- an Australian citizen, Australian
- a permanent resident, Australian humanitarian visa holder or New Zealand citizen;
- living or working in NSW;

Assessment

Assessment delivered via work booklets and practical assessment which include demonstrating skills in a classroom environment.

Accreditation & Award

On successful completion of this course, you will receive a Statement of Attainment for the unit SITHGAM001 Provide responsible gambling service.

Delivery Locations

We deliver this course in the following locations

Batemans Bay

Merimbula

Fees & Funding

South Coast Community Colleges has funding available for this training for eligible candidates. To find out more about eligibility criteria please enquire on 02 4472 9202 or email admin@southcoastcolleges.edu.au

