



Statement of Attainment in Hospitality (Responsible Gambling, Service of Alcohol & Hygiene)

Course Overview

To sell, serve or supply alcohol in NSW, you must complete an RSA training course provided by an approved training provider. In addition, responsible provision of gambling services is an essential underpinning skill for all hospitality personnel involved in the sale and service of gambling activities in licensed premises. This course will equip you with these skills.

This course provides an introduction to the hospitality industry for full-time, part-time and casual roles. It is suitable for entry level roles where you may be involved in serving food and alcohol and support gambling services provided in hotels and clubs.

Target Audience

This course is suitable for individuals seeking entry level roles in the hospitality industry.

Benefits

You will receive an introduction to the hospitality industry which will assist you to engage confidently in the service of alcohol, the conduct of gambling and the provision of hygienic food service.

Learning Outcomes

You will learn about:

- Completing identification checks for service of alcohol and implementing responsible gambling practices
- Dealing with patrons purchasing alcohol and purchases gambling services, including providing assistance and addressing potential conflicts with refusal of service.
- Handling and serving food in a hygiene manner

Career Opportunities

Hospitality roles that may include bar work, serving food and providing gambling services in hotels, clubs, and restaurants.

Course Duration

This course runs for three consecutive days from 9 am to 3.30 pm.



Units of Competency

- SITXFSA001 Use hygienic practices for food safety
- SITHFAB002 Provide responsible service of alcohol
- SITHGAM001 Provide responsible gambling services

Entry Requirements

You must attend face to face training.

Please note that you will need reading skills to be able to read and interpret policies, procedures, and client documents. Students will need to undertake a Language Literacy and Numeracy quiz prior to enrolment. This quiz will help determine the appropriate level of academic support that will be needed for you to successfully complete your training us to and assessment.

To access any available funding, you must be:

- At least 18 years of age
- no longer at school;
- Australian citizen, Australian permanent resident, Australian humanitarian visa holder or New Zealand citizen;
- living or working in NSW.

Assessment

You will be assessed using a combination of theory and practical assessments. These assessments will be completed in class time.

Accreditation & Award

On successful completion of this course you will be eligible to receive a Statement of Attainment in Hospitality (Responsible Gambling, Service of Alcohol and Hygiene).

You will also be eligible to apply for a Liquor and Gaming Competency Card for RSA and RCG.

Delivery Locations

Batemans Bay

Merimbula

Fees & Funding

There may be funding available for this course. To find out more about this course including funding opportunities and eligibility criteria or to obtain a quote, please call the College on 02 4472 9202 or email us on

admin@southcoastcolleges.edu.au

