



## Statement of Attainment in Individual Support (Communication and Empowerment of Older People)

### Course Overview

This course provides foundational skills and knowledge required to communicate effectively with clients, colleagues, management, and other service providers in the community care sector. In addition, the course covers the skills to provide individual support services in a manner that focuses on improving health outcomes and quality of life for older people, using a person-centred approach.

### Benefits

- Enhanced career opportunities for entry level roles as community care and personal care workers, particularly for older clients
- Access to experienced trainers and community sector experts

### Learning Outcomes

In this course you will learn how to:

- Communicate with and support older people and overcome barriers to communication such as deteriorating eyesight, hearing, or speech
- Promote health and re-enablement of older people including how to encourage clients to take control of their own care

### Career Opportunities

Students undertaking this course will have enhanced career opportunities for entry level care roles in a residential or community context. These units also provide a pathway to CHC33015 Certificate III Individual Support and other qualifications from the Community Services Training Package.



## Course Duration

This is a four (4) week course, run from 9:00am to 3.30pm one (1) day per week. In addition to face to face training, students will be required to complete eight (8) hours per week self-paced work.

## Units of Competency

- CHCAGE001 Facilitate the empowerment of older people
- CHCC0M005 Communicate and work in health or community services

## Entry Requirements

You must attend face to face training. Please note that you will need reading skills to be able to read and interpret policies, procedures, and client documents. Students will need to undertake a short Language Literacy and Numeracy quiz prior to enrolment. This quiz will help us to determine the appropriate level of academic support that will be needed to support you to successfully complete your training and assessment.

To access any available funding, you must be:

- At least 15 years of age
- no longer at school;
- Australian citizen, Australian permanent resident, Australian humanitarian visa holder or New Zealand citizen;
- living or working in NSW.

## Assessment

You will be assessed using a combination of theory and practical assessments. These assessments will be completed in class time.

## Accreditation & Award

On successful completion of your training and assessment you will be eligible to receive a Statement of Attainment in Individual Support (Communication and Empowerment of Older People)

## Delivery Locations

We deliver this course in the following locations

Ulladulla

Batemans Bay

## Fees & Funding

There may be funding available for this course. If you would like to find out more about the course, funding options and eligibility criteria or to obtain a quote, call the College on 02 4472 9202 or email us on [admin@southcoastcolleges.com.au](mailto:admin@southcoastcolleges.com.au)

