



# Statement of Attainment in Individual Support

## Course Overview

This course provides the skills and knowledge required to provide individual support and determine and respond to an individual's physical personal support needs and to support activities of daily living. It includes addressing the requirements communicate effectively with clients, colleagues, management and other industry providers. The training also addresses the skills and knowledge required to work safely with clients in a community care setting.

## Benefits

- Enhanced career opportunities for entry level roles as community care and personal care workers, particularly for older clients
- Access to experienced trainers and community sector experts

## Learning Outcomes

In this course you will learn how to:

- Determine personal support requirements and provide support that encourages individual participation
- Communicate with clients, colleagues and stakeholders in a community care setting
- Complete workplace documentation and contribute to continuous improvement
- Follow safe work practices for direct client care including manual handling and infection control

## Career Opportunities

Students undertaking this course will have enhanced career opportunities for entry level care roles in a residential or community context. These units also provide a pathway to CHC33015 Certificate III Individual Support and other qualifications from the Community Services Training Package.

## Course Duration

This course is six (6) weeks runs fom 9.00 am to 3.30 pm one (1) day per week. In addition students will be required to complete eight (8) hours per week of self-paced work.



## Units of Competency

The topics covered include:

- CHCCCS011 Meet Personal Support needs
- HLTWHS002 Follow Safe Work Practices for Direct Client Care
- CHCCOM005 Communicate & Work in Health & Community Services

## Entry Requirements

You must attend face to face training. Please note that you will need reading skills to be able to read and interpret policies, procedures, and client documents. Students will need to undertake a short language, literacy and numeracy quiz prior to enrolment. This quiz will help us to determine the appropriate level of academic support that will be needed to help you to successfully complete your training and assessment.

To access any available funding, you must be:

- At least 15 years of age
- no longer at school;
- Australian citizen, Australian permanent resident, Australian humanitarian visa holder or New Zealand citizen;
- living or working in NSW.

## Assessment

You will be assessed using a combination of theory and practical assessments. These assessments will be completed in class time.

## Accreditation & Award

On successful completion of your training and assessment you will be eligible to receive a Statement of Attainment in Individual Support for the units listed above.

## Delivery Locations

We deliver this course in the following locations

Batemans Bay

Ulladulla

## Fees & Funding

There may be funding available for this course. If you would like to find out more about the course, funding options and eligibility criteria or to obtain a quote, please call the College on 02 4472 9202 or v email us on [admin@southcoastcolleges.edu.au](mailto:admin@southcoastcolleges.edu.au)

